

Collection

Policies and Procedures

2P-GL-03.02

Document Number:

Department:

Global - Finance

Effective Date: July 24, 2022 **Revision No**

Scope

This document covers the policies and procedures in preparation of the Official Receipts to be sent to customers.

Ownership

The AVP-Finance/ Finance Manager is responsible for ensuring that this document is cascaded to all concerned personnel and that it reflects actual practice.

Policies

- 1. Finance In-charge shall ensure to follow up the collection to the customer through telephone and email daily if not weekly.
- 2. Finance In-charge shall ensure all official receipts issued are posted through the Financial Management System (FMS) on a daily basis to update accounts receivables.
- 3. Finance In-charge shall ensure all collection whether cash or check are deposited the next day except weekends and holidays.
- 4. Finance In-charge shall copy the Sales Manager, Business Development Manager (BDM), Brokerage Manager and Customer Success Manager/Advisor in sending Statement of Account (SOA) to customer thru email.
 - Accounts Receivables Report shall be monitored and prepared weekly.

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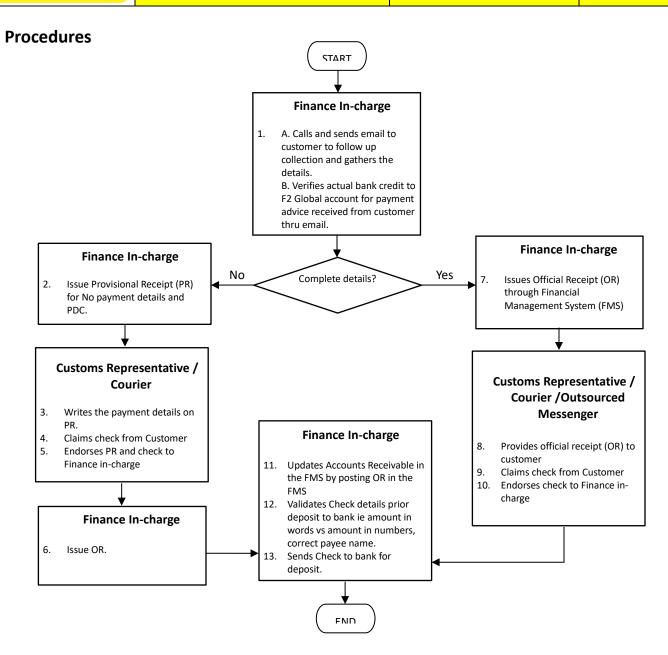
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