

Document Number:

2P-GL-09.04

Policies and Procedures

Department:

Operations Effective Date:
January

January 31, 2023

Revision No

Scope

This document covers the policies and procedures in import and export transactions including preparation of import permits, import declaration, export permit and export declaration. This document applies to transactions with brokerage requirements.

Ownership

The Brokerage Manager /Declarant In-charge is responsible for ensuring that this document is cascaded to all concerned personnel and that it reflects actual practice.

Definition of Terms

HBL House Bill of Lading

HAWB House Airway Bill of Lading

MBL Master Bill of Lading

MAWB Master Airway Bill of Lading VASP Value Added Service Provider

VGM Verified Gross Mass

Incoterms

EXW Ex-Works (named place)

FCA Free Carrier (named place of delivery)

FAS Free Alongside Ship (named port of shipment)
FOB Free Onboard (named port of shipment)
CPT Carriage Paid To (named place of destination)
CFR Cost and Freight (named port of destination)

CIF Cost, Insurance and Freight (named port of destination)
CIP Carriage and Insurance Paid to (named place of destination)

DAT Delivered at Terminal (named terminal at port or place of destination)

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DAP Delivered at Place (named place of destination)
DDP Delivery Duty Paid (named place of destination)

Policies

- 1. Estimated computation of the Duties and Taxes shall be sent to the customer prior shipment arrival. Computation shall be aligned with Philippine Tariff and Customs Law Rules and Regulations or Customs Modernization and Tariff Act.
- 2. The import permit shall be prepared before the arrival of cargo (Transshipment)
- 3. Every transaction shall include the following:

For Import Transactions:

- Import Declaration
- Lodgement Entry
- Import Permit

For Export Transactions:

- Export Declaration
- Lodgement Entry (as per customer's requirement)
- Export Permit
- 4. Value Added Service Provider (VASP) that should be used for shall be based on the requirements of the customer.
 - CDEC
 - E-Konek
 - Intercommerce

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- 5. CXS In-charge shall turn over the Job Folder to Operations Assistant / Declarant In-Charge
 - Booking confirmation (Sea)
 - Invoice & Packing List
 - Pre-cut Airway bill (Air)
- 6. Cargoes and documents shall arrive at the Airline three (3) hours prior to scheduled departure and two (2) days for shipping line.
 - For Sea:
 - Export Declaration
 - Invoice & Packing List
 - Permits (Government Agencies Compliance)
 - For Air:
 - Master Airway Bill
 - House Airway Bill
 - Invoice
 - Packing List
 - Transfer Manifest
 - Permits (Government Agencies Compliance)
- 7. For export shipments, Customs Representative shall ensure that details in the transfer manifest (Actual weight) and Airway Bill (AWB) for air is tallied.
- 8. For export shipments, Customer shall provide completely the Pickup details to CXS In-charge:
 - Pick up Location
 - Pick Up Time
 - Truck type
 - Cargo details
 - Contact person in delivery address

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- 9. Customer Experience Specialist In-charge shall prepare the Job Instruction as attachment to all request made for payment. Any charges to be paid shall be supported by JI.
- 10. Declarant In-Charge/Operations Assistant to send truck details to customer prior delivery.
 - Driver's name
 - Plate Number
 - Type of Truck
 - Mobile number
- 11. Transport Coordinator shall deploy F2 owned trucks first before subcontracted truckers.
- 12. For Export shipments, VGM Ruling shall be observed for pick-up of container for sea freight and Airlines ruling on the allowable weight discrepancy of 3.4kgs on the packing list versus actual.
 - In case of Shut-out / Off Load, Customer Experience Specialist In-charge shall coordinate with Customer. Upon approval of the Customer, Customer Experience Specialist In-charge shall rebook the cargo/container. Refer to 2Ps of Departure of Cargoes for Door-to-Door Services, Departure of Cargoes for Door to Port and Port to Port Services

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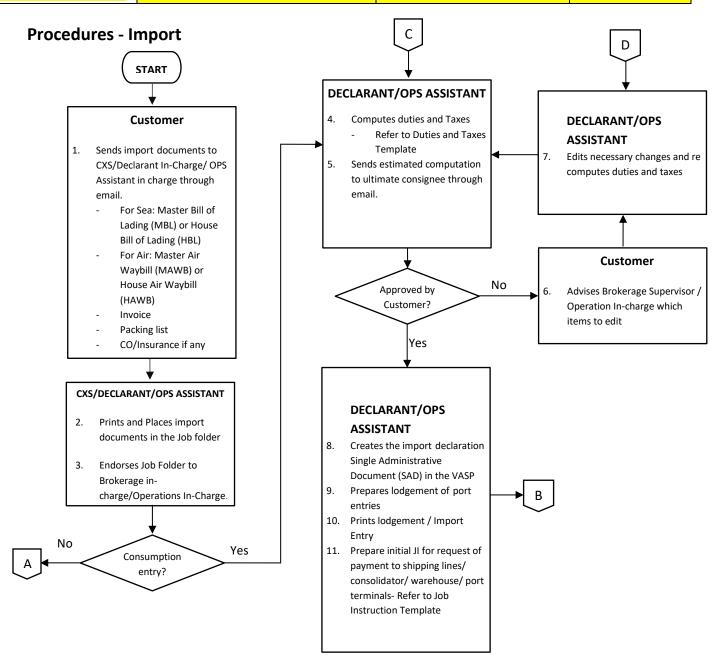
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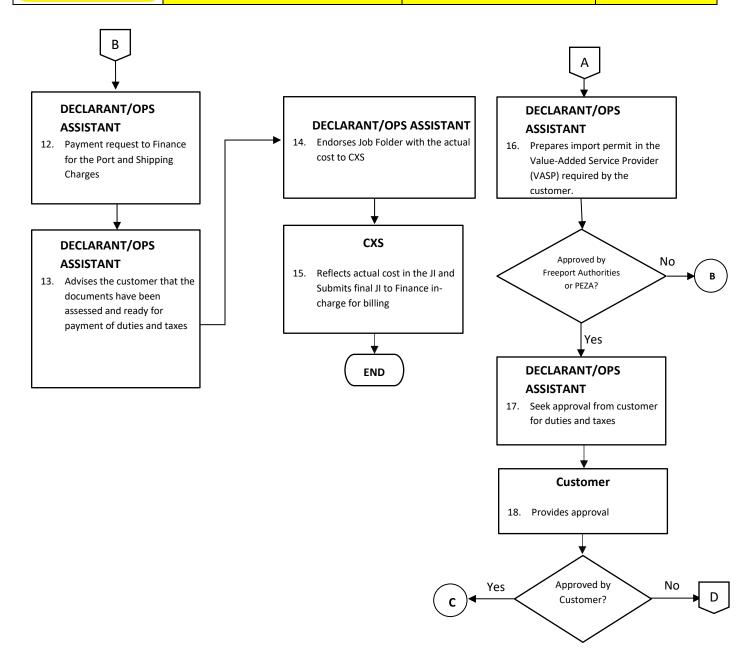
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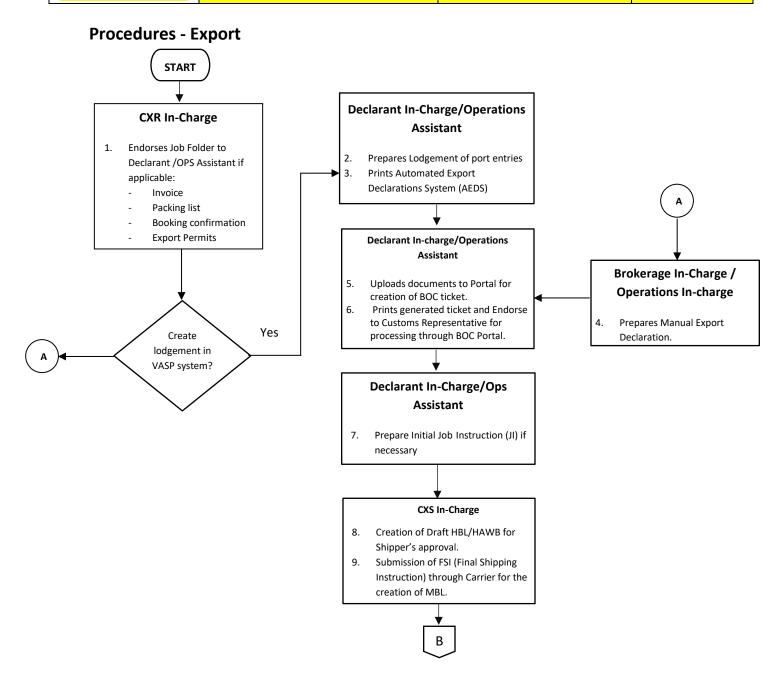
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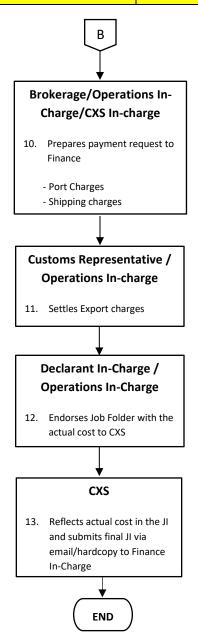
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