

Profiling and Qualifying of Accounts

Policies and Procedures

2P-GL-12.01

Department:

Global - Sales

January 31, 2023

Effective Date:

Revision No 5

Document Number:

Scope

This document covers the policies and procedures in profiling and qualifying of accounts from gathering of information, setting-up meetings, until enlisting of gualified accounts.

Ownership

The Business Development Manager/Sales Manager/Account Executive/Sales In-charge is responsible for ensuring that this document is cascaded to all concerned personnel and that it reflects actual practice.

Policies

- 1. At least forty (40) prospect accounts per month.
- 2. The following information shall be obtained for a prospect account:
 - Name of the company and the nature of its business.
 - Name, position title, contact numbers (if available)
- 3. If an account has local logistics business opportunities, endorsement of potential sales lead for other Business units (BU) shall be done through email or phone communication to the Business Unit (BU) or Business Development Manager (BDM).

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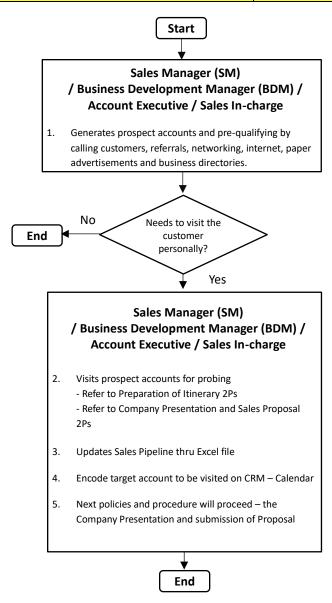
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