

2P-GL-12.03

Scope

This document covers the policies and procedures in planning, submission and approval of itineraries.

Ownership

The Business Development Manager and/or Sales Manager is responsible for ensuring that this document is cascaded to all concerned personnel and that it reflects actual practice.

Policies

- 1. Visits to customers shall be planned in a way that maximizes the resources every trip.
 - Planned itinerary for the following week shall be encoded in CRM (Calendar) every Saturday.
- 2. Itineraries shall be documented through CRM (Calendar) showing the following
 - Planned and actual date
 - Highlights/results of discussion with the customer

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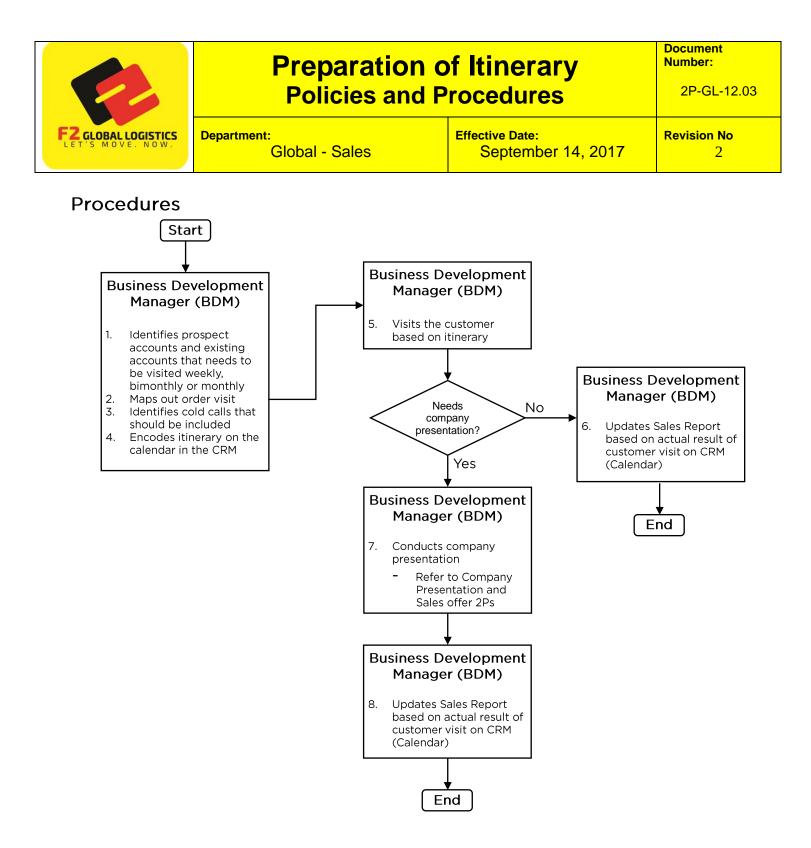
Department: Global - Sales Effective Date: September 14, 2017 Revision No 2

3. Any reason for deviation in planned itineraries shall be inputted in the CRM (Calendar).

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