

Account Set Up

Policies and Procedures

2P-SAL-12.05

Department:

Effective Date: June 6, 2023 Revision No

Document
Number:

1

Scope

Starts and ends with encoding of customer's profile and agreed SOP and rates in F2 System.

Objective

To capture customer information by encoding data in F2 system to maintain updated database.

Policies

1. Sales in- charge shall encode the following in F2 System:

Sales

Customer File Module

• Complete Customer Profile

Standing Instruction Module

- · Agreed SOP, rates and date of effectivity
- 2. Sales In-Charge shall conduct annual or regular updating of rates in the system and advise authorized Finance Personnel.

References/ Source:

F2 System / Customer File Module / Standing Instructions Module

Definition/s:

• Account Set Up – is the encoding of the information into the system

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Sales

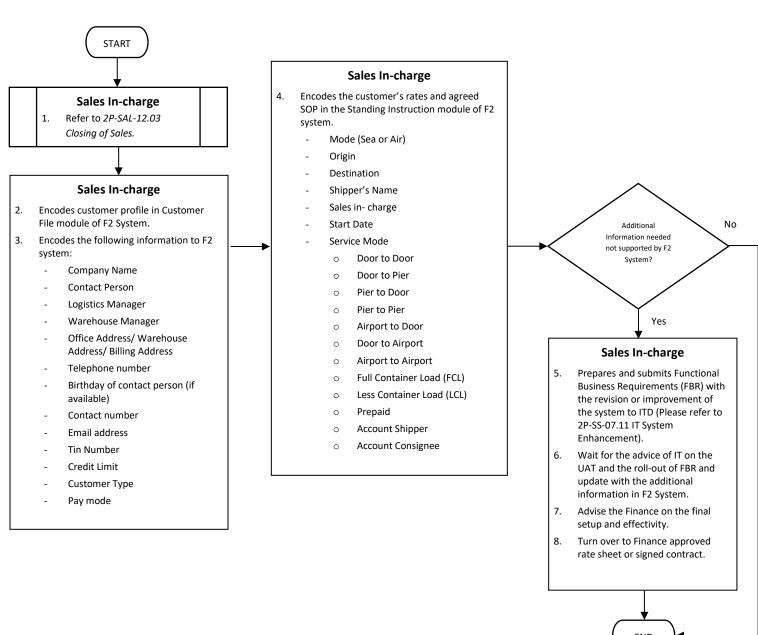
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