

Process Specialist

Job Description

Dn JD-SS-11.03

Department:

Quality Assurance

Effective Date:
April 17, 2017

Revision No 1

Document Number:

I Reason for Existence

Under the supervision of the Quality Assurance Supervisor, a Process Specialist is responsible in assisting the business units in creating and evaluating operational process, standard operating procedures and guidelines. He/ She will assist the implementation and monitoring of Quality Management System.

II Immediate Leader

Reporting to Quality Assurance Supervisor

III Duties and Responsibilities

- 1. Develop, configure and optimize operational process by conducting interview, walk-trough and studying current processes to be able to document Operations Manual.
- 2. Evaluate existing procedure or standards by conducting internal audit and propose new procedures that could simplify existing process, if necessary.
- 3. Conduct internal audit on Good Warehousing Practices (GWP) and Good Distribution Practices (GDP) by using Customer/ Standard checklist and documenting all nonconformity to improve the standards of Warehousing and Distribution Service.
- 4. Participate in projects as assigned by the Quality Assurance Supervisor through attendance to meetings and submission of inputs or deliverables, if required.

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5. Perform any other function as assigned by his/her immediate leader.

IV Minimum Qualifications

- 1. Graduate of any Engineering course or any Business related (4) four year course.
- 2. Good written and oral communications skills.
- 3. Proficient in Word, Excel and PowerPoint applications and other office platforms.
- 4. Strong attention to details and follow-through skills.
- 5. Effective organization and interpersonal skills.

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