
	Records Retention Schedule - Operations Records Manual		Document Number: RM-OPS-09.01
	Department: Operations	Effective Date: September 3, 2025	Revision No 3

Record Code	Record Name	Type	Records Definition	Retention Schedule		Disposal Method
				Active	Inactive	
OPS 1.0	Trip Ticket	Hard	Contains basic information such as trucker's name, driver's name, plate number, destination.	1 month	1 year	Shred
OPS 2.0	Accomplished PWB (Encoder's Copy)	Hard	Contains information for both shipper and consignee such as; Shipper & consignee's name, origin & destination complete address, contact number, description of goods, value, weight, dimensions and special instructions from client	3 months	5 years	Shred
OPS 3.0	Carriers AWB/BL		Contains information such as shipper & consignee's name, plate #, trucker's name, value of goods, service mode, pay mode, contact #, tracking number, booking # of transferred cargoes			
OPS 3.1	FCL BL	Hard		1 month	1 year	Shred
OPS 3.2	LCL BL	Hard		1 month	1 year	Shred
OPS 3.3	AWB	Hard		1 month	1 year	Shred
OPS 4.0	Pre-Alert	Soft	Contains information such as shipping lines, vessel/ airlines/VOY/ Flt number, ETD, ETA,size /wt/cw LCL/FCL & shipper & consignee's complete details	1 month	1 year	Delete
OPS 5.0	Warehouse Records					
OPS 5.1	Daily Warehouse Inventory	Soft/Hard	Contains qty, date & cargo description	1 month	1 year	Delete/Shred
OPS 5.2	Gate Pass & Consolidation Manifest	Soft/Hard	Contains the gate pass and/or consolidation manifest	1 month	1 year	Delete/Shred

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OPS 6.0	Incident Report	Soft/Hard	Contains nature of discrepancies (over/short/damage/claims related), reference number, date of incident, photos (if available) & other details	1 month	1 year	Delete/Shred
OPS 7.0	Truck P&L	Soft	Contains revenue of each truck unit	1 year	3 years	Delete
OPS 8.0	Management Report	Soft	Contains Management Report such as KPIs, Mancom Report, Leaders' Meeting Report and Minutes of Meeting	1 year	3 years	Delete
OPS 8.1	Key Performance Indicator	Soft		1 year	3 years	Delete
OPS 8.2	Mancom	Soft		1 year	3 years	Delete
OPS 8.3	Leaders' Meeting	Soft		1 year	1 year	Delete
OPS 8.4	Minutes of Meeting	Soft		1 year	1 year	Delete

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