

	Customer Service, Claims and Finance Service Level Agreement		Document Number: SLA-CSD-02.01
	Department: Customer Service	Effective Date: June 19, 2017	Revision No 0

Agreement:

1. Customer Service to endorse debit note to Claims/Finance through email (if any) or hard copy.

DDC: This Document is already Approved and Posted on Intranet.

Please refer to printed files for signatures of approvers.

Any printed and saved copy of this document is considered uncontrolled