

	<h1>Dealers</h1> <h2>Service Level Agreement</h2>		Document Number: SLA-SS-08.06
	Department: Materials Management	Effective Date: June 19, 2017	Revision No 0

Agreements:

1. Release of purchase units with OR/CR /PA/Case No./Insurance TPL and other government documents within 30 days upon submission of complete LTFRB documents
2. MMD to submit all LTFRB required documents based on Checklist together within 7 days from submission of approved PO and down payment to dealer
3. Conduct training course on proper use of purchased units to assigned driver/SBU 7 days after delivery
4. Conduct regular maintenance of purchase vehicles based on warranty schedule.
5. Availability of parts within 7 days from date of notifications if units are within warranty period

DDC: This Document is already Approved and Posted on Intranet.

Please refer to printed files for signatures of approvers.

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